

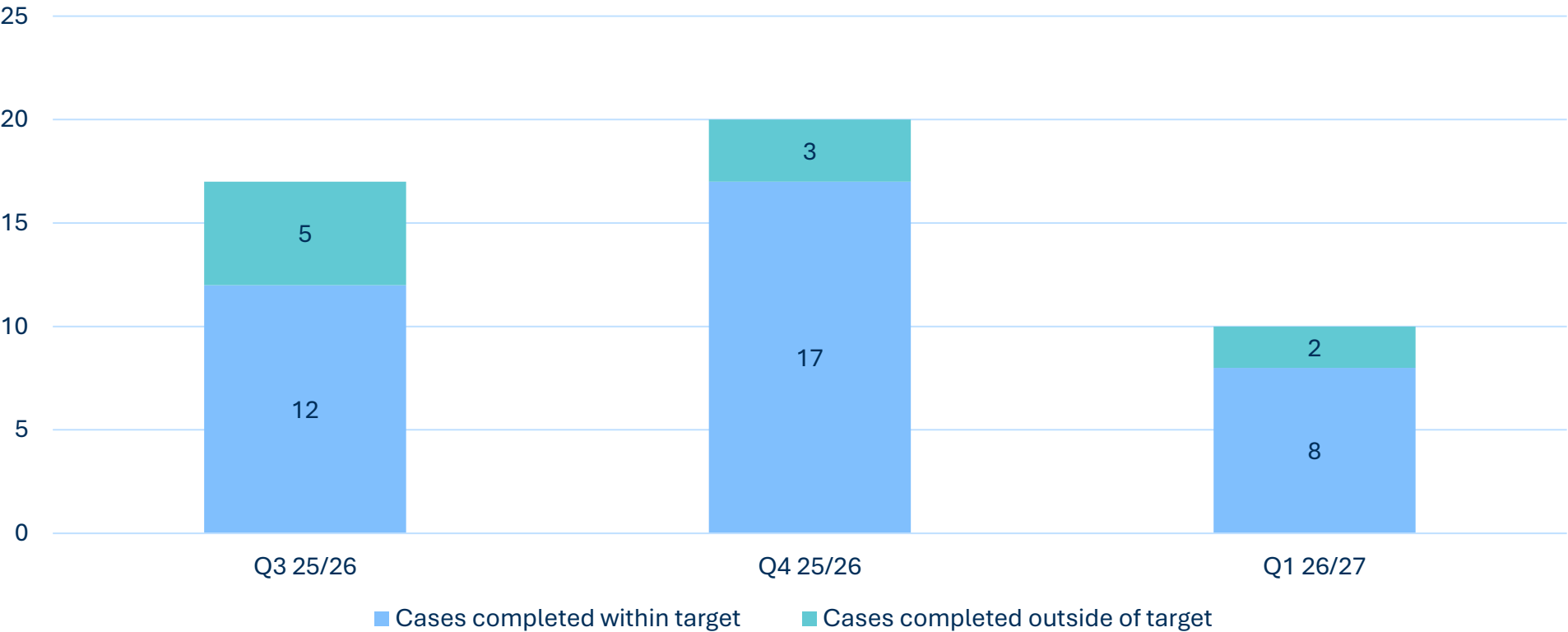
Awaab's Law phase one: DMC position



To be compliant with Awaab's Law:

- We must complete relevant safety works and begin to take steps to begin any further supplementary works to prevent the hazard from reoccurring within five working days of concluding the investigation.
- Where further works are required, we must start these as soon as reasonably practicable and within 12 weeks.

Urgent DMC case completions



Quarter	New urgent DMC cases raised in Quarter	Urgent DMC cases completed within 5-day target	Urgent DMC cases not completed within 5-day target*
Q3 2025/26	17	12	5
Q4 2025/26	20	17	3
Q1 2026/27	10	8	2

***These cases are compliant with Awaab's Law, as necessary steps are being taken to gain access and complete works.**

Urgent (five-day) DMC cases

- All works in-scope for Awaab's Law are raised against an overall works order with an Urgent 5-day target.
- The chart above shows the number of completed DMC cases against the urgent five-day target from Quarter 3 2025/26 onwards.
- We are required to take all necessary steps to gain access and complete works. Any cases completed outside of the five-day target are 100% compliant with Awaab's Law, as we are taking legal action to gain access, and can evidence access attempts.
- The table to the right also includes numbers of raised cases to show demand.

Summary

- We can demonstrate that we are fully compliant with Awaab's law requirements.
- All "In Scope" hazards completed out of target have been at the customer's request or have gone through the 'no access' process.
- All incidents of 'no access' are recorded via 8x8 calls and in line with our 'no access' procedure.
- The team continue to proactively monitor 'no access' cases so we can complete works as soon as possible.

