



**CLOSED CIRCUIT TELEVISION  
BRITISH STANDARD 7958  
EVALUATION REPORT  
1<sup>st</sup> January 2025  
to  
31<sup>st</sup> December 2025**

**Walsall Housing Group CCTV Evaluation Report**  
**1<sup>st</sup> January to 31<sup>st</sup> December 2025**  
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**BRITISH STANDARD EVALUATION OF WALSALL HOUSING GROUP CCTV SCHEME**

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## **1 METHODOLOGY**

In order to comply with the requirements of the British Standard BS7958:2019 'Closed Circuit Television (CCTV) Management and Operation – Code of Practice' and the recommendations contained in the Biometrics and Surveillance Camera Commissioner's 'Surveillance Camera Code of Practice' November 2021 and the Information Commissioner's 'CCTV Code of Practice' October 2014, Walsall Housing Group commissioned Plass Solutions Ltd to conduct an evaluation of their CCTV system.

Whilst the Information Commissioner's CCTV Code of Practice and the Surveillance Camera Code of Practice mention that a review should be undertaken that assesses the effectiveness of the system, British Standards are specific in the criteria required to be covered by such an evaluation. However, the afore-mentioned Codes of Practice agree that the results of the evaluation should be publicly available.

The topics required to be covered by the British Standard are as follows:

- a description of the scheme and the geographical area(s) of operation the schemes policy statement
- the purpose and scope of the scheme
- any changes to the operation or management of the CCTV scheme
- any changes that have been made to the policy
- any proposals to expand or reduce the operation of the scheme
- the aims and objectives for the next 12 months.

The British Standard also requires the following information to be included within the review:

- the number of incidents recorded by the scheme
- the number of incidents reported to the police and where appropriate other bodies
- an assessment of the CCTV scheme's impact on crime levels and types of crime in the area covered by the scheme.

As the Walsall Housing Group has achieved accreditation to the above-mentioned British Standard and the Biometrics and Surveillance Camera Commissioner's 'Surveillance Camera Code of Practice', the following evaluation will focus on the content of that Standard and Code of Practice as outlined above.

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## **2 INTRODUCTION**

### **Description of the scheme**

The Walsall Housing Group CCTV system consists of a number of cameras that have been installed at strategically positioned locations in the Group's housing stock. Prior to the development of the CCTV Control Room, each high-rise residential block had a stand-alone CCTV system.

The CCTV system is monitored 24 hours 365 days of the year by SIA trained staff. The Management of the system is undertaken by authorized and SIA trained Walsall Housing Group employees. Total number of cameras are 618 (consisting of 587 main system cameras, 6 redeployable cameras and 25 body worn cameras).

### **System Operation**

All CCTV monitoring staff and management personnel have achieved or are in the process of achieving the accredited training required by the Private Security Industry Act 2001. The system is operated and managed in accordance with current legislation and guidance and detailed CCTV Code of Practice and Operational Procedures Manual.

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**3 POLICY STATEMENT AND SCHEME DESCRIPTION**

**Closed Circuit Television**

The scheme initially comprises of cameras located in specific external and internal locations with control, monitoring and recording facilities at the CCTV Control Room. A problem orientated process was utilised to assess the appropriateness of CCTV in the area subject of this evaluation. The cameras have therefore been sited to capture images that are relevant to the purposes for which the scheme has been established. The purposes of the CCTV scheme are outlined later in this report.

**Ownership**

The schemes are owned by Walsall Housing Group who is responsible for the management, administration and security of the system. The owners manage the system and ensure the protection of individuals and the public by complying with the Codes of Practice.

Should the public wish to make contact with the owners of the scheme they may write to:

Walsall Housing Group  
The Walsall Housing Association  
100 Hatherton Street  
Walsall  
WS1 1ST

The above contact point will be available to members of the public during office hours. Enquirers will be provided with the relevant documentation on request.

**Policy Statement**

To promote public confidence by developing a safe and secure environment for the benefit of those residing, visiting or using the area.

To inspire public confidence by ensuring that all public area Closed Circuit Television (CCTV) systems which are linked to the Walsall Housing Group CCTV systems are operated in a manner that will secure their consistent effectiveness and preserve the civil liberty of law-abiding citizens at all times.

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#### **4 THE PURPOSE AND SCOPE OF THE SCHEME**

##### **Purposes of the scheme**

The following are the objectives for which the Walsall Housing Group CCTV system was established:

The following objectives have been established for the Walsall Housing Group CCTV and associated systems:

- a) reducing the fear of crime
- b) deterring and preventing crime
- c) assisting in the maintenance of public order and reducing offences involving vandalism and nuisance
- d) providing high quality evidence which may assist in the detection of crime and the apprehension and prosecution of offenders
- e) protecting property
- f) providing assistance with civil claims
- g) providing assistance with issues relating to public safety and health
- h) providing assistance and reassurance to the public in emergency situations

##### **Scope of the scheme**

The cameras have been sited to capture images that are relevant to the purpose for which the scheme has been established.

The scheme will be operated fairly, within the applicable law and only for the purposes for which it is established or which are subsequently agreed in accordance with the Code of Practice.

Operators are aware of the purpose(s) for which the scheme has been established and that the CCTV equipment is only used to achieve the identified purposes.

The scheme will be operated with due regard for the privacy of the individual.

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Before cameras are placed in residential areas the residents in that area will be consulted concerning the proposed system. The results of the consultation will be taken into account.

The public interest in the operation of the scheme will be recognised by ensuring the security and integrity of operational procedures.

The system will only be operated by trained and authorised personnel.

An evaluation of the scheme will be made annually and this will be available to the public on request.

Walsall Housing Group and partners support the individual's right to privacy and will insist that all agencies involved in the provision and use of Public CCTV systems connected to the Walsall Housing Group control facility accept this fundamental principle as being paramount.

The scheme aims to provide surveillance of the public areas in order to fulfill the purposes of the scheme. The area protected by CCTV is indicated by the presence of signs. The signs are placed so that the public are aware that they are entering a zone which is covered by surveillance equipment. The signs state the organisation responsible for the scheme, the purposes of the scheme and a contact telephone number. Data will not be held for longer than necessary and disposal of information will be regulated.

The scheme is registered with the Information Commissioner, details can be found on the ICO website under registration number Z667510X. The scheme will be managed in accordance with the principles of the Data Protection Act 2018, Human Rights Act 1998 and all other relevant legislation and guidelines including the Surveillance Camera Code of Practice.

Reviews of Data Protection and Legal requirements are undertaken annually.

### **Personnel**

All personnel involved with the monitoring of CCTV have or are in the process of being security screened in accordance with British Standard 7858.

### **Training**

All employees engaged in the monitoring and operation of CCTV have received or are in the process of receiving training to the standards required by the Private Security Industry Act 2001. As a further requirement of the above Act all operators will be licensed by the Security Industry Authority.

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**Operation of the scheme**

The system is operated in accordance with a recognized Code of Practice and Procedural Manual. The scheme operates within the requirements of the Data Protection Act 2018, Human Rights Act 1998, relevant legislation and guidance.

**Audit**

As mentioned in the introduction to this report the scheme is required to be independently monitored; this includes a review of the scheme's operation and working practices.

An audit was undertaken on 9<sup>th</sup> December 2025 which considered the following:

- a) the level of attainment of objectives and procedures.

The level of attainment of objectives is covered in the main evaluation. The statistics relate to the 2025 period. Procedures are governed by the Code of Practice and Procedural Manual. These were reviewed and comply with relevant processes and legislation in particular the Data Protection Act 2018 and Human Rights Act 1998.

- b) random audits of the data log and the release of information

All administrative documentation, which incorporate the release of information and incident reports in connection with this scheme were examined and all appear to be completed in accordance with the Procedural Manual.

- c) the review policy

The review policy is outlined within the Code of Practice. Procedures are reviewed on an ongoing basis in order to comply with procedures and legislation. There has been no change made to the Policy and Code of Practice from the review carried out.

- d) standard of costs for the release or viewing of material

The Information Commissioner states that requests are free of charge to the Data Subject. However, Walsall Housing Group may charge reasonable fees when responding to manifestly unfounded or excessive requests. There have been no Subject Access Requests during 2025.

- e) legislation

At the time of the above audit all legislative requirements appear compliant.

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**5 CHANGES IN OPERATION, MANAGEMENT OR POLICY**

As reflected in the Code of Practice, any major changes to the Code of Practice take place only after consultation with the relevant management group and upon agreement of the organisations with a participatory role in the operation of the system.

Major changes to the code are defined as changes which affect its fundamental principles and shall be deemed to include:

- additions and omissions of cameras to the matters which have privacy implications
- additions to permitted uses criteria e.g. purposes of the scheme
- changes in the right of access to personal data, except statutory requirements
- significant legal implications.

Minor changes to this Code of Practice are defined as operational and procedural matters which do not affect the fundamental principles and purposes; these include:

- additions and omissions of contractors
- additional clarifications, explanations and corrections to the existing code
- additions to the code of practice in order to conform to the requirements of any statutory Acts and changes in criminal legislation

A minor change may be agreed between the manager and the owner of the system.

The Code of Practice is subject to annual review. A copy of the Code of Practice can be obtained off the whg website or by writing to:

Walsall Housing Group  
The Walsall Housing Association  
100 Hatherton Street  
Walsall  
WS1 1ST

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**6 PROPOSALS FOR THE SCHEMES INCLUDING AIMS AND OBJECTIVES**

The Walsall Housing Group CCTV utilises the latest technology in Closed Circuit Television. This is seen as being beneficial to all those who visit, reside and work in the area and in particular to those with special needs.

The aims and objectives remain the same and these are the prevention and detection of crime, to reduce the fear of crime and make the area safe environment.

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## **7 STATISTICAL ANALYSIS AND EVALUATION**

In order to achieve meaningful evaluation, the CCTV scheme must be assessed against specific performance indicators which are relevant to the objectives of the scheme. This can be achieved by utilising baskets of indicators which are divided into the categories of Contextual, Key and Support Indicators.

### **Contextual Indicators**

Contextual Indicators relate to the circumstances or background surrounding the particular initiative. In this case the purposes of the CCTV are mainly to prevent and detect crime. Indicators will include both British Crime Statistics and Police Recorded statistics for this type of crime.

### **Key Indicators**

Key Indicators are closely related to the actual objectives of the particular initiative and attempt to measure its effect. This will include the total crime for the police area. Also included in this category will be the number of incidents recorded by the Walsall Housing Group CCTV Control Room.

### **Support Indicators**

Support Indicators are used to refute or verify the key indicators. The measurements will include the number of media seized by police which contain evidential value.

## **EVALUATION**

### **Contextual Indicators**

The responsibility for the publication of crime statistics transferred from the Home Office to Office of National Statistics (ONS) in April 2012, with the year starting on 1<sup>st</sup> July and finishing on 30<sup>th</sup> June. The following information has been taken from the ONS website.

Crime against individuals and households has generally decreased over the last 10 years with some notable exceptions, such as fraud. Estimates from the Crime Survey for England and Wales (CSEW) year ending (YE) September 2025 showed that:

- There were around 9.3 million incidents of CSEW headline crime, which means there was no statistically significant change compared with the YE September 2024 survey (9.5 million incidents); CSEW headline crime includes theft, robbery, criminal damage, fraud, computer misuse, and violence with or without injury.
- Computer misuse decreased by 21% (to around 686,000 incidents) compared with last year's survey.

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- There was no statistically significant change in overall theft offences; however, there was a 20% fall in domestic burglary (to 342,000 incidents) and a 16% fall in vehicle-related theft (to around 617,000 incidents).
- There was no statistically significant change in overall fraud; however, there was a 19% rise in bank and credit account fraud (to around 2.6 million incidents) and a 40% decrease in "other fraud" (to 137,000 incidents).

Experiences of domestic abuse, sexual assault, stalking and harassment from the CSEW are presented separately as prevalence estimates (the proportion of all people who were victims in the previous 12 months) in our statistics. Latest data from the YE March 2025 CSEW showed no statistically significant change in these estimates compared with the YE March 2024 survey.

Police recorded crime does not tend to be a good indicator of general trends in crime, because of changes in how crimes are recorded over time. However, it can give more insight into lower-volume, higher-harm offences that are reported to the police, including those that the survey does not cover or capture well. Data for YE September 2025 showed that:

- The number of homicides decreased by 7% (to 499 offences) compared with YE September 2024 (539 offences); this was the lowest figure since current police recording practices began in YE March 2003.
- Offences involving knives or sharp instruments decreased by 9% (to 50,430 offences) compared with YE September 2024 (55,149 offences); decreases were seen across most regions in England and Wales.
- Offences involving firearms decreased by 9% (to 4,851 offences) compared with YE September 2024 (5,356 offences); this was the lowest figure since current police recording practices began in YE March 2003.
- The number of robbery offences (82,678 offences) remained similar to YE September 2024 (82,354 offences).
- Shoplifting offences increased by 5% (to 519,381 offences) compared with the previous year (492,660 offences).

Since the mid-1990s, the CSEW has shown long-term decreases in the number of incidents of theft, criminal damage and violence with or without injury. Fraud and computer misuse estimates are only available from year ending (YE) March 2017 onwards. While the number of fraud incidents has increased with some fluctuations over this time period, there has been a general decline in computer misuse incidents.

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The headline CSEW crime measure captures incidents of theft, robbery, criminal damage, fraud, computer misuse, and violence with or without injury. There were an estimated 9.3 million incidents of CSEW headline crime in the YE September 2025 survey, showing no statistically significant change, compared with the YE September 2024 survey (9.5 million incidents). Providing context from a longer time period, CSEW headline crime remains 17% lower than in the YE March 2017 survey (11.2 million incidents), when fraud and computer misuse were first included.

In YE September 2025, the police recorded 6.7 million crimes, similar to the previous year (6.7 million crimes) and up from 4.2 million in YE March 2015. Increases since YE March 2015 are largely because of changes in police activity and recording practices. While some of the rise may reflect genuine changes in trends in crimes reported to and recorded by police, these figures are largely influenced by improvements in recording standards. As a result, police recorded crime is not generally considered a reliable indicator of overall crime trends.

Further information on crime in England and Wales can be found on <https://www.ons.gov.uk/peoplepopulationandcommunity/crimeandjustice/bulletins/crimeinenglandandwales/yearendingseptember2025>

### **West Midlands Police crime and offence statistics**

As previously mentioned, contextual performance indicators are closely related to the background and environment of the particular initiative, it is therefore advantageous to examine the context in which the cameras operate. This will include the total crime for the police area. There is an argument that the number of recorded offences would be reflected in the levels of incidents created by the CCTV operators.

During 2021 the recorded crime had increased by 22%. There was an increase in Public Order (+66%), Weapons (+61%), Violence (+49%), Criminal Damage/Arson (+48%), Other Crime (+41%), Drugs (+24%), Other Theft (+7%), Bike Theft (+4%) and Robbery (+1%). Decreases were recorded in Burglary (-19%), Anti-Social Behaviour (-16%), Vehicle (-5%), Theft from a Person (-3%) and Shoplifting (-3%).

During 2022 the recorded crime had increased by 8%. There was an increase in Other Crime (+1043%), Shoplifting (+42%), Drugs (+29%). Public Order (+29%), Violence and Sexual (+19%), Criminal Damage/Arson (+13%), Vehicle (+2%) and Bike Theft (0%). Decreases were recorded in Other Theft (-14%), Weapons (-21%), Burglary (-36%), Robbery (-40%), Anti-Social Behaviour (-66%) and Theft from a Person (-67%).

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During 2023 the recorded crime has decreased by 5%. There was an increase in Shoplifting (+45%), Anti-Social Behaviour (+17%), Robbery (+7%). Decreases were recorded in Drugs (-3%), Other Crime (-3%), Weapons (-4%), Burglary (-5%), Other Theft (-5%), Vehicle (-7%), Criminal Damage/Arson (-7%), Violence and Sexual (-9%), Bike Theft (-12%), Theft from a Person (-14%), and Public Order (-24%).

During 2024 the recorded crime has decreased by 6%. There was an increase in Shoplifting (+30%), Anti-Social Behaviour (+16%), Other Crime (+12%), Drugs (+2%). Decreases were recorded in Theft from a Person (-26%), Public Order (-23%), Burglary (-16%), Robbery (-16%), Vehicle (-11%), Bike Theft (-11%), Violence and Sexual (-10%), Other Theft (-10%), Criminal Damage/Arson (-7%) and Weapons (-6%).

During 2025 the recorded crime has decreased by -6%. There was an increase in Anti-Social Behaviour (+20%), Drugs (+19%), Shoplifting (+5%), Weapons (4%). Decreases were recorded in Burglary (-16%), Other Theft (-15%), Vehicle (-14%), Robbery(-12%), Public Order (-10%), Bike Theft (-8%), Theft from a Person (-8%), Other Crime (-6%), Criminal Damage/Arson (-4%) and Violence and Sexual (-2%).

### **Walsall crime statistics**

The following tables depict the number and type of notifiable offences recorded by the police for the areas which encompass the Walsall Housing Group properties. It should be noted that since the pandemic the way that crime data is recorded on the Police website has changed. For example, bike theft is not specified individually and appears to be included in the 'Other Theft' category. The properties consist of high-rise blocks of flats and Walsall Housing Group offices, including:

- Austin House
- Bamford House
- Barleyfields House
- Carden Pointe
- Dolter House / Lorain House (previously known as Cleveland Road)
- Hamilton House
- Humphries House
- Jones House
- Keepmoat Development
- Little London House
- Lockside (new in 2025)
- Newhall House
- Nightingale House (new in 2025)
- Orlando House
- St Annes Court
- St Giles Court

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- Severn House
- Smith House
- Sutherland Place (new in 2025)
- Thomas House
- Tudor Diaries (new in 2025)
- Tyler Gardens
- The Ashes (new in 2025)
- The Junction
- The Willows (new in 2025)
- Wharfside (new in 2025)
- Warreners Court (new in 2025)
- Whiston House
- Wood House
- Woodall House
- Wessex Court
  
- Newfield Close office
- Hatherton Street office

**Crime Analysis for High Rise Blocks and Walsall Housing Group offices - 2021 to 2025**

**Austin House**

Offence	2021	2022	2023	2024	2025
<b>Anti Social Behaviour</b>	0	0	0	3	0
<b>Bicycle Theft</b>	0	0	0	0	0
<b>Burglary</b>	0	0	0	1	0
<b>Criminal damage</b>	0	0	0	1	3
<b>Drugs</b>	0	0	0	0	0
<b>Other Crime</b>	0	0	0	0	0
<b>Other Theft</b>	0	0	0	0	5
<b>Possession of Weapons</b>	0	0	0	0	1
<b>Public Order</b>	0	0	0	2	0
<b>Robbery</b>	0	0	0	1	0
<b>Shoplifting</b>	0	0	0	0	1
<b>Theft from a Person</b>	0	0	0	1	0
<b>Vehicle</b>	0	0	0	1	2
<b>Violence &amp; Sexual</b>	0	0	0	10	3
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>20</b>	<b>15</b>

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**Bamford House**

<b>Offence</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>	<b>2025</b>
<b>Anti Social Behaviour</b>	1	2	0	3	2
<b>Bicycle Theft</b>	0	0	0	0	0
<b>Burglary</b>	0	1	0	0	0
<b>Criminal damage</b>	1	0	0	1	0
<b>Drugs</b>	0	0	0	1	0
<b>Other Crime</b>	0	1	0	1	0
<b>Other theft</b>	1	0	0	5	0
<b>Possession of Weapons</b>	1	0	0	0	1
<b>Public Order</b>	1	1	1	1	1
<b>Robbery</b>	0	1	0	2	0
<b>Shoplifting</b>	0	0	0	1	0
<b>Theft from a Person</b>	0	0	0	0	0
<b>Vehicle</b>	0	3	2	1	4
<b>Violence &amp; Sexual</b>	12	3	11	12	5
<b>Total</b>	<b>17</b>	<b>12</b>	<b>14</b>	<b>28</b>	<b>13</b>

**Carden Point (commissioned in May 2023)**

<b>Offence</b>	<b>2023</b>	<b>2024</b>	<b>2025</b>
<b>Anti Social Behaviour</b>	1	1	0
<b>Bike Theft</b>	1	0	0
<b>Burglary</b>	0	2	3
<b>Criminal damage</b>	1	0	2
<b>Drugs</b>	0	0	0
<b>Other Crime</b>	0	0	0
<b>Other theft</b>	0	0	0
<b>Possession of Weapons</b>	1	0	0
<b>Public Order</b>	0	2	1
<b>Robbery</b>	0	0	0
<b>Shoplifting</b>	0	1	0
<b>Theft from a Person</b>	0	0	0
<b>Vehicle</b>	4	3	4
<b>Violence &amp; Sexual</b>	13	6	8
<b>Total</b>	<b>21</b>	<b>15</b>	<b>18</b>

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**Dolter House/Lorain House**  
**(previously known as Cleveland Road (commissioned in May 2023))**

Offence	2023	2024	2025
Anti Social Behaviour	1	0	0
Bike Theft	0	0	0
Burglary	1	1	0
Criminal damage	3	0	1
Drugs	1	0	0
Other Crime	0	0	0
Other theft	0	0	0
Possession of Weapons	0	0	0
Public Order	1	1	2
Robbery	0	0	0
Shoplifting	0	0	0
Theft from a Person	0	0	0
Vehicle	0	0	2
Violence & Sexual	6	9	14
<b>Total</b>	<b>13</b>	<b>11</b>	<b>19</b>

**Hamilton House and Woodall House**

Offence	2021	2022	2023	2024	2025
Anti Social Behaviour	0	2	4	3	3
Bicycle Theft	0	0	0	0	0
Burglary	0	3	2	1	1
Criminal damage	2	7	7	0	4
Drugs	0	0	0	0	1
Other Crime	1	5	3	1	1
Other Theft	0	2	1	4	3
Possession of Weapons	1	0	0	1	1
Public order	1	7	0	0	6
Robbery	0	0	1	1	0
Shoplifting	0	0	2	0	0
Theft from a Person	0	0	0	1	1
Vehicle	6	12	3	1	0
Violence & Sexual	23	30	10	4	11
<b>Total</b>	<b>34</b>	<b>68</b>	<b>33</b>	<b>17</b>	<b>32</b>

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**Keepmoat Development (commissioned in May 2023)**

<b>Offence</b>	<b>2023</b>	<b>2024</b>	<b>2025</b>
<b>Anti Social Behaviour</b>	3	0	3
<b>Bike Theft</b>	0	0	0
<b>Burglary</b>	0	3	0
<b>Criminal damage</b>	5	1	3
<b>Drugs</b>	1	1	0
<b>Other Crime</b>	0	1	0
<b>Other theft</b>	0	0	0
<b>Possession of Weapons</b>	0	0	0
<b>Public Order</b>	1	0	1
<b>Robbery</b>	0	0	0
<b>Shoplifting</b>	0	0	0
<b>Theft from a Person</b>	0	0	0
<b>Vehicle</b>	2	1	3
<b>Violence &amp; Sexual</b>	6	11	17
<b>Total</b>	<b>18</b>	<b>18</b>	<b>27</b>

**Lockside (commissioned in January 2025)**

<b>Offence</b>	<b>2025</b>
<b>Anti Social Behaviour</b>	0
<b>Bike Theft</b>	0
<b>Burglary</b>	0
<b>Criminal damage</b>	0
<b>Drugs</b>	0
<b>Other Crime</b>	0
<b>Other theft</b>	0
<b>Possession of Weapons</b>	0
<b>Public Order</b>	0
<b>Robbery</b>	0
<b>Shoplifting</b>	0
<b>Theft from a Person</b>	0
<b>Vehicle</b>	0
<b>Violence &amp; Sexual</b>	0
<b>Total</b>	<b>0</b>

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**Newhall House, Orlando House and Barleyfields House**

<b>Offence</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>	<b>2025</b>
<b>Anti Social Behaviour</b>	9	4	9	12	7
<b>Bicycle Theft</b>	1	0	0	2	0
<b>Burglary</b>	0	5	4	4	1
<b>Criminal damage</b>	4	5	6	3	6
<b>Drugs</b>	1	1	0	0	4
<b>Other Crime</b>	1	2	4	7	5
<b>Other Theft</b>	2	0	4	3	2
<b>Possession of Weapons</b>	0	1	2	0	0
<b>Public Order</b>	4	4	15	6	1
<b>Robbery</b>	0	3	1	0	0
<b>Shoplifting</b>	0	0	0	0	0
<b>Theft from a Person</b>	0	0	1	1	0
<b>Vehicle</b>	4	7	3	4	1
<b>Violence and Sexual</b>	33	53	34	50	46
<b>Total</b>	<b>59</b>	<b>85</b>	<b>83</b>	<b>92</b>	<b>73</b>

**Jones House (WS2 8JX)**

<b>Offence</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>	<b>2025</b>
<b>Anti Social Behaviour</b>	4	1	2	22	7
<b>Bicycle Theft</b>	0	0	0	0	0
<b>Burglary</b>	1	2	1	1	7
<b>Criminal damage</b>	8	5	1	3	5
<b>Drugs</b>	3	0	2	1	0
<b>Other crime</b>	2	0	2	2	5
<b>Other Theft</b>	1	1	5	2	1
<b>Possession of Weapons</b>	0	0	1	2	3
<b>Public Order</b>	0	3	0	7	3
<b>Robbery</b>	0	0	0	1	0
<b>Shoplifting</b>	0	0	0	1	0
<b>Theft from a Person</b>	1	0	0	0	0
<b>Vehicle</b>	1	3	1	1	2
<b>Violence &amp; Sexual</b>	16	19	25	42	30
<b>Total</b>	<b>37</b>	<b>34</b>	<b>40</b>	<b>85</b>	<b>63</b>

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**Nightingale House (commissioned in January 2025)**

<b>Offence</b>	<b>2025</b>
Anti Social Behaviour	2
Bike Theft	0
Burglary	1
Criminal damage	3
Drugs	0
Other Crime	1
Other theft	2
Possession of Weapons	0
Public Order	3
Robbery	0
Shoplifting	0
Theft from a Person	0
Vehicle	3
Violence & Sexual	14
<b>Total</b>	<b>29</b>

**St Giles House and St Annes House**

<b>Offence</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>	<b>2025</b>
Anti Social Behaviour	6	4	2	6	5
Bicycle Theft	0	0	0	0	0
Burglary	2	0	1	1	0
Criminal damage	1	2	7	6	9
Drugs	1	0	0	2	0
Other Crime	1	3	1	5	2
Other theft	0	1	2	3	1
Possession of Weapons	0	1	1	2	0
Public Order	3	3	2	1	0
Robbery	0	2	0	0	0
Shoplifting	0	0	0	0	0
Theft from a Person	0	0	0	0	0
Vehicle	3	3	2	2	5
Violence & Sexual	6	31	28	13	7
<b>Total</b>	<b>23</b>	<b>50</b>	<b>46</b>	<b>41</b>	<b>29</b>

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**Severn House and Humphries House**

<b>Offence</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>	<b>2025</b>
<b>Anti Social Behaviour</b>	13	10	5	4	1
<b>Bicycle Theft</b>	0	0	0	0	0
<b>Burglary</b>	0	5	3	1	0
<b>Criminal damage</b>	4	15	6	6	1
<b>Drugs</b>	0	2	0	0	1
<b>Other Crime</b>	2	38	9	2	4
<b>Other theft</b>	3	4	4	4	1
<b>Possession of Weapons</b>	1	3	1	1	0
<b>Public order</b>	6	19	9	6	4
<b>Robbery</b>	0	0	1	0	0
<b>Shoplifting</b>	0	0	0	0	0
<b>Theft from a Person</b>	0	0	0	0	0
<b>Vehicle</b>	8	9	1	1	7
<b>Violence &amp; Sexual</b>	35	96	60	35	22
<b>Total</b>	<b>72</b>	<b>201</b>	<b>99</b>	<b>60</b>	<b>41</b>

**Smith House and Thomas House**

<b>Offence</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>	<b>2025</b>
<b>Anti Social Behaviour</b>	0	0	0	0	0
<b>Bicycle Theft</b>	0	0	0	0	0
<b>Burglary</b>	0	0	0	0	0
<b>Criminal damage</b>	0	0	0	0	0
<b>Drugs</b>	0	0	0	0	0
<b>Other Crime</b>	0	0	0	0	0
<b>Other Theft</b>	0	0	0	0	0
<b>Possession of Weapons</b>	0	0	0	0	0
<b>Public Order</b>	0	0	0	0	0
<b>Robbery</b>	0	0	0	0	0
<b>Shoplifting</b>	0	0	0	0	0
<b>Theft from a Person</b>	0	0	0	0	0
<b>Vehicle</b>	0	0	0	0	0
<b>Violence &amp; Sexual</b>	0	0	0	0	0
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

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**Sutherland Place (commissioned in January 2025)**

<b>Offence</b>	<b>2025</b>
Anti Social Behaviour	0
Bike Theft	0
Burglary	0
Criminal damage	0
Drugs	0
Other Crime	0
Other theft	0
Possession of Weapons	0
Public Order	0
Robbery	0
Shoplifting	0
Theft from a Person	0
Vehicle	0
Violence & Sexual	0
<b>Total</b>	<b>0</b>

**Tudor Diaries (commissioned in January 2025)**

<b>Offence</b>	<b>2025</b>
Anti Social Behaviour	0
Bike Theft	0
Burglary	0
Criminal damage	1
Drugs	1
Other Crime	0
Other theft	1
Possession of Weapons	0
Public Order	0
Robbery	0
Shoplifting	0
Theft from a Person	0
Vehicle	4
Violence & Sexual	23
<b>Total</b>	<b>30</b>

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**The Ashes (commissioned in January 2025)**

<b>Offence</b>	<b>2025</b>
Anti Social Behaviour	6
Bike Theft	0
Burglary	2
Criminal damage	8
Drugs	0
Other Crime	2
Other theft	1
Possession of Weapons	0
Public Order	0
Robbery	0
Shoplifting	0
Theft from a Person	0
Vehicle	4
Violence & Sexual	16
<b>Total</b>	<b>39</b>

**The Junction**

<b>Offence</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>	<b>2025</b>
Anti Social Behaviour	1	1	1	4	3
Bike Theft	0	0	0	0	0
Burglary	0	2	0	2	1
Criminal damage	0	1	0	0	2
Drugs	0	0	0	0	0
Other Crime	0	2	2	1	0
Other theft	1	0	0	2	2
Possession of Weapons	0	0	0	0	0
Public Order	0	1	0	2	2
Robbery	0	0	0	0	0
Shoplifting	0	0	0	0	1
Theft from a Person	0	0	0	0	1
Vehicle	1	2	3	5	1
Violence & Sexual	5	14	10	5	11
<b>Total</b>	<b>8</b>	<b>23</b>	<b>16</b>	<b>21</b>	<b>24</b>

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**The Willows (commissioned in January 2025)**

<b>Offence</b>	<b>2025</b>
<b>Anti Social Behaviour</b>	15
<b>Bike Theft</b>	2
<b>Burglary</b>	3
<b>Criminal damage</b>	11
<b>Drugs</b>	4
<b>Other Crime</b>	9
<b>Other theft</b>	5
<b>Possession of Weapons</b>	1
<b>Public Order</b>	0
<b>Robbery</b>	1
<b>Shoplifting</b>	1
<b>Theft from a Person</b>	0
<b>Vehicle</b>	3
<b>Violence &amp; Sexual</b>	31
<b>Total</b>	<b>86</b>

**Tyler Gardens**

<b>Offence</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>	<b>2025</b>
<b>Anti Social Behaviour</b>	5	0	1	2	0
<b>Bike Theft</b>	0	0	0	0	0
<b>Burglary</b>	1	0	0	0	0
<b>Criminal damage</b>	3	4	3	1	0
<b>Drugs</b>	0	0	0	0	0
<b>Other Crime</b>	2	2	2	1	0
<b>Other theft</b>	1	1	0	0	1
<b>Possession of Weapons</b>	0	0	0	1	0
<b>Public Order</b>	1	5	5	1	1
<b>Robbery</b>	0	0	0	1	0
<b>Shoplifting</b>	0	0	0	0	0
<b>Theft from a Person</b>	0	0	0	0	0
<b>Vehicle</b>	0	0	1	2	0
<b>Violence &amp; Sexual</b>	7	29	17	11	9
<b>Total</b>	<b>20</b>	<b>41</b>	<b>29</b>	<b>20</b>	<b>11</b>

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**Warreners Court (commissioned in January 2025)**

<b>Offence</b>	<b>2025</b>
Anti Social Behaviour	0
Bike Theft	0
Burglary	0
Criminal damage	1
Drugs	0
Other Crime	1
Other theft	0
Possession of Weapons	0
Public Order	1
Robbery	0
Shoplifting	0
Theft from a Person	0
Vehicle	1
Violence & Sexual	14
<b>Total</b>	<b>18</b>

**Wessex Court**

<b>Offence</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>	<b>2025</b>
Anti Social Behaviour	7	7	2	8	2
Bike Theft	0	0	0	1	0
Burglary	0	2	0	1	1
Criminal damage	1	7	1	3	3
Drugs	0	1	0	1	1
Other Crime	1	20	4	5	2
Other theft	1	0	5	3	1
Possession of Weapons	0	2	0	0	1
Public Order	2	7	2	2	6
Robbery	0	0	1	0	0
Shoplifting	0	0	6	15	12
Theft from a Person	0	0	0	0	0
Vehicle	3	1	2	0	1
Violence & Sexual	16	40	16	14	9
<b>Total</b>	<b>31</b>	<b>87</b>	<b>39</b>	<b>53</b>	<b>39</b>

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**Wharfside (commissioned in January 2025)**

<b>Offence</b>	<b>2025</b>
Anti Social Behaviour	2
Bike Theft	2
Burglary	1
Criminal damage	6
Drugs	2
Other Crime	3
Other theft	1
Possession of Weapons	1
Public Order	1
Robbery	0
Shoplifting	0
Theft from a Person	0
Vehicle	4
Violence & Sexual	13
<b>Total</b>	<b>36</b>

**Whiston House**

<b>Offence</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>	<b>2025</b>
Anti Social Behaviour	0	0	9	5	2
Bicycle Theft	0	0	1	0	0
Burglary	0	0	2	3	0
Criminal damage	5	2	6	6	2
Drugs	0	1	1	3	1
Other Crime	0	0	2	3	1
Other Theft	3	1	0	3	1
Possession of Weapons	0	1	0	0	0
Public Order	3	0	1	0	3
Robbery	0	0	3	0	0
Shoplifting	0	0	0	0	0
Theft from a Person	0	0	0	0	0
Vehicle	0	2	1	5	2
Violence & Sexual	7	13	12	4	13
<b>Total</b>	<b>18</b>	<b>20</b>	<b>38</b>	<b>32</b>	<b>25</b>

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**Wood House and Little London**

<b>Offence</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>	<b>2025</b>
<b>Anti Social Behaviour</b>	1	2	3	4	0
<b>Bicycle Theft</b>	0	0	0	0	0
<b>Burglary</b>	0	4	1	0	4
<b>Criminal damage</b>	3	1	7	0	2
<b>Drugs</b>	2	2	0	1	0
<b>Other Crime</b>	0	2	2	3	2
<b>Other theft</b>	0	2	3	4	6
<b>Possession of Weapons</b>	0	0	0	0	1
<b>Public Order</b>	0	3	1	0	2
<b>Robbery</b>	1	0	1	0	0
<b>Shoplifting</b>	0	0	0	0	0
<b>Theft from a Person</b>	0	0	0	0	0
<b>Vehicle</b>	0	6	4	4	2
<b>Violence &amp; Sexual</b>	4	15	21	19	8
<b>Total</b>	<b>11</b>	<b>37</b>	<b>43</b>	<b>35</b>	<b>27</b>

**Hatherton Street office**

<b>Offence</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>	<b>2025</b>
<b>Anti Social Behaviour</b>	0	6	4	2	1
<b>Bike Theft</b>	0	1	1	1	0
<b>Burglary</b>	0	0	4	0	1
<b>Criminal damage</b>	1	3	1	3	3
<b>Drugs</b>	1	0	0	0	0
<b>Other Crime</b>	0	1	0	0	0
<b>Other Theft</b>	0	3	2	0	1
<b>Possession of Weapons</b>	0	1	2	1	2
<b>Public Order</b>	1	7	6	1	3
<b>Robbery</b>	0	2	2	0	0
<b>Shoplifting</b>	0	0	0	0	0
<b>Theft from a Person</b>	0	1	0	0	0
<b>Vehicle</b>	2	1	0	1	2
<b>Violence &amp; Sexual</b>	7	11	3	9	4
<b>Total</b>	<b>12</b>	<b>37</b>	<b>25</b>	<b>18</b>	<b>17</b>

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**Newfield Close office**

<b>Offence</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>	<b>2025</b>
<b>Anti Social Behaviour</b>	0	0	0	0	1
<b>Bicycle Theft</b>	0	0	0	0	0
<b>Burglary</b>	0	0	0	0	0
<b>Criminal damage</b>	0	0	2	0	0
<b>Drugs</b>	0	0	1	0	0
<b>Other Crime</b>	0	0	0	0	1
<b>Other Theft</b>	0	0	5	1	1
<b>Possession of Weapons</b>	0	0	0	1	0
<b>Public Order</b>	0	0	0	1	1
<b>Robbery</b>	0	0	0	0	0
<b>Shoplifting</b>	0	0	0	0	0
<b>Theft from a Person</b>	0	0	0	0	0
<b>Vehicle</b>	0	0	1	2	3
<b>Violence &amp; Sexual</b>	0	0	4	2	4
<b>Total</b>	<b>0</b>	<b>0</b>	<b>13</b>	<b>7</b>	<b>11</b>

It should be noted that the blocks of flats are closely located, hence in some cases the same crime statistics apply to two or even three blocks.

During 2025, there were 722 offences recorded in the areas under analysis. The most prominent offence is 'Violence/Sexual' followed by 'Criminal Damage'.

<b>Offence</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>	<b>2025</b>
Anti Social Behaviour	48	40	47	79	62
Bicycle Theft	1	1	3	4	4
Burglary	6	27	19	21	26
Criminal damage	33	54	56	34	76
Drugs	8	9	6	10	15
Other Crime	10	80	31	32	39
Other Theft	13	19	31	34	36
Possession of Weapons	3	11	8	9	12
Public Order	24	63	44	33	42
Robbery	1	9	10	6	1
Shoplifting	0	17	8	18	15
Theft from a Person	1	1	1	3	2
Vehicle	28	52	30	34	60
Violence and Sexual	173	362	276	256	332
<b>Total</b>	<b>349</b>	<b>745</b>	<b>570</b>	<b>573</b>	<b>722</b>

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**Incident Reports:**

The number of incidents reported in 2021 was 457. Due to the major upgrade of the CCTV System that commenced in 2022, the data for 2022 was not available. In 2023 there were 213 incidents reported and this increased to 383 in 2024. In 2025 there were 774 incidents reported.

The following data shows the service requests into the Control Room for the period of 1.1.25 to 31.12.25:

Alcohol Related	0
Asset Management	12
Domestic Abuse/Violence	4
Drug Crime	15
Fly Tipping Rubbish removals	517
Hate crime	1
Misuse of Communal Areas/Public space loitering	57
Nuisance	4
Nuisance from Vehicles	30
Other Criminal Behaviour	36
Pets and Animal Nuisance	2
Physical Violence	6
Sexual Acts	2
Threats of violence	1
Vandalism	18
Verbal Abuse	1
Youth Nuisance	4
Service Request	102
Reactive Patrol	14
<b>Grand Total</b>	<b>826</b>

**Camera Usage**

All systems must comply with the Information Commissioners CCTV Code of Practice, which are based on the requirements of the Data Protection Act 2018 and Human Rights Act 1998.

The following extracts are amongst the requirements:

“You should review regularly whether the use of CCTV continues to be justified. You will have to renew your notification yearly, so this would be an appropriate time to consider the ongoing use of CCTV”

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The document further asserts;

...there should be a periodic review (at least annually) of the system's effectiveness to ensure that it is still doing what it was intended to do. If it does not achieve its purpose, it should be stopped or modified.

In order to comply with the last requirement, it is necessary to focus on individual camera usage and the following section provides some information which may assist.

In order to comply with the last requirement, it is necessary to focus on individual camera usage and the following section provides some information which may assist.

During the monitoring of an incident, it is normal practice to use a number of cameras and therefore the following analysis will have no resemblance to the actual number of incidents, shown in the previous table. However, it will provide an indication of the usefulness of each camera to the overall system when dealing with incidents. It may reflect, for instance, that the camera forms part of a group of cameras used for tracking purposes.

The following table depicts the number of times each camera has been used during the capture of incidents for the period of 2025. There is a total of 587 cameras installed and monitored by the CCTV Control Room. During 2025, the cameras were used on 3039 occasions. This equates to an average of 5 uses per camera.

Taking the above averages for each camera system and using a similar principle to that previously adopted with other Local Authorities, all cameras registering lower than 3 incident, this being half the average for each location, will fall into the category of being 'at risk'.

<b>Location</b>	<b>Camera Number</b>	<b>Camera Usage</b>
Austin House	4101	7
	4102	24
	4103	27
	4104	5
	4105	15
	4106	25
	4107	16
	4108	43
	4160	0
	4161	2
	4162	0
	4163	0

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	4164	0
Thomas House	3101	14
	3102	0
	3103	32
	3104	0
	3105	29
	3106	50
	3107	0
	3108	18
	3109	9
	3110	2
	3111	3
	3112	14
	3113	3
	3114	8
	3115	1
	3116	18
	3117	5
	3118	13
	3119	0
	3120	7
	3121	9
	3122	14
	3123	15
	3124	0
	3125	7
	3160	0
3161	4	
3162	11	
3163	153	
3164	0	
Smith House	6001	2
	6002	2
	6003	64
	6004	1
	6005	64
	6006	39
	6008	19
	6009	9
	6010	4
	6011	12

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	6012	11
	6013	18
	6014	11
	6015	24
	6016	13
	6017	7
	6018	2
	6019	8
	6020	7
	6021	17
	6022	5
	6023	2
	6059	0
	6060	2
	6061	4
	6062	10
	6063	180
	6064	0
Wood House	4701	17
	4702	2
	4703	9
	4704	16
	4705	15
	4706	14
	4707	1
	4708	18
	4709	1
	4710	2
	4711	1
	4712	9
	4713	3
	4714	7
	4715	1
	4716	4
	4717	7
	4718	3
	4719	0
	4720	1
	4721	8
	4722	0
	4723	1

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	4760	0
	4761	0
	4762	0
	4763	1
	4764	5
Little London House	4801	0
	4802	2
	4803	4
	4804	9
	4805	8
	4806	6
	4807	13
	4808	17
	4809	1
	4810	3
	4811	0
	4812	0
	4813	5
	4814	0
	4815	1
	4816	0
	4817	2
	4818	2
	4819	4
	4820	0
	4821	0
	4822	4
	4823	0
	4824	2
	4825	0
	4860	0
	4861	4
	4862	2
4863	2	
4864	0	
Bamford House	3201	0
	3202	0
	3203	0
	3204	0
	3205	0
	3206	0

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	3207	0
	3208	0
	3209	0
	3260	0
	3261	0
	3262	0
	3263	0
	3264	0
Jones House	4001	5
	4002	0
	4003	17
	4004	47
	4005	52
	4006	0
	4007	2
	4008	21
	4009	10
	4010	3
	4011	0
	4012	4
	4013	15
	4014	2
	4015	2
	4016	6
	4017	6
	4060	0
	4061	3
	4062	1
	4063	3
	4064	1
Whiston House	4301	2
	4302	0
	4303	22
	4304	7
	4305	17
	4306	4
	4307	4
	4308	1
	4309	1
	4310	0
	4311	1

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	4312	4
	4313	1
	4314	2
	4315	0
	4316	3
	4317	6
	4318	8
	4319	5
	4360	0
	4361	1
	4362	1
	4363	3
	4364	3
Barleyfield House	4501	0
	4502	45
	4503	9
	4504	13
	4505	25
	4506	2
	4507	0
	4508	4
	4509	4
	4510	6
	4511	1
	4512	7
	4513	12
	4560	0
	4561	0
	4562	0
	4563	7
	4564	8
Newhall House	4601	0
	4602	0
	4603	16
	4605	24
	4606	14
	4607	54
	4608	6
	4609	7
	4610	3
	4611	1

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	4612	15
	4613	0
	4614	2
	4660	0
	4661	3
	4662	3
	4663	8
	4664	2
Orlando House	4401	2
	4402	80
	4403	0
	4404	30
	4405	68
	4406	13
	4407	4
	4408	1
	4409	9
	4410	3
	4411	5
	4412	6
	4413	8
	4460	0
	4461	1
	4462	0
	4463	1
	4464	23
Woodall House	3802	5
	3805	3
	3806	2
	3807	7
	3860	0
	3861	0
	3862	0
	3863	0
Hamilton House	3702	1
	3703	6
	3704	0
	3706	2
	3707	0
	3760	0
	3761	0

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	3762	0
	3763	5
	3764	0
Humphries House	3401	1
	3402	29
	3403	8
	3404	1
	3405	6
	3406	12
	3407	0
	3408	0
	3409	1
	3410	0
	3411	0
	3412	3
	3413	1
	3414	7
	3415	4
	3416	0
	3417	2
	3418	3
	3419	5
	3420	2
	3421	5
	3422	1
	3423	0
	3424	0
	3425	0
	3460	0
	3461	23
	3462	1
3463	0	
3464	0	
Severn House	3301	0
	3302	2
	3303	13
	3304	0
	3305	34
	3306	6
	3360	0
	3361	0

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	3362	37
	3363	0
	3364	1
St Giles Court	5001	9
	5002	1
	5003	12
	5005	9
	5006	3
	5007	0
	5008	1
	5009	2
	5061	9
	5062	16
	5063	0
	5064	0
St Annes Court	5101	14
	5102	1
	5104	14
	5105	12
	5106	4
	5107	0
	5161	1
	5162	23
	5163	0
	5164	2
Newfield Close	3901	0
	3902	6
	3911	0
	3912	0
	3913	0
	3914	0
	3915	0
	3961	7
	3962	27
	3963	28
	3964	12
Hatherton Street	3001	7
	3002	1
	3003	0
	3004	3
	3005	0

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	3006	2
	3007	0
	3008	0
	3009	0
	3010	0
	3060	1
	3061	4
	3062	15
	3063	3
	3064	5
	3065	1
	3070	4
Dolter House	2131	10
	2132	3
	2133	0
	2134	0
	2135	0
	2136	0
	2137	0
	2138	2
	2139	0
Lorain House	2101	2
	2102	18
	2103	18
	2104	0
	2105	5
	2106	0
	2107	0
	2108	0
	2109	0
	2110	0
	2111	1
	2112	6
	2113	3
	2114	1
	2115	2
	2116	5
	2117	0
	2118	0
	2119	0
	2120	0

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	2121	1
	2122	0
Tyler	5201	0
	5202	0
	5203	0
	5204	0
	5205	0
	5206	0
	5207	0
	5208	0
	5209	0
	5210	0
	5211	0
	5212	0
	5213	0
	5214	0
	5215	0
5216	0	
Carden	1301	3
	1302	4
	1303	13
	1304	0
	1305	0
Wessex	3501	2
	3502	8
	3503	0
	3504	2
	3561	6
	3562	0
The Junction	4901	3
	4902	1
	4903	1
	4904	23
	4905	0
	4906	0
	4907	0
	4908	0
	4909	0
	4910	0
	4911	0
	4912	7

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	4913	6
	4914	2
	4915	4
	4916	0
	4917	0
	4918	2
	4919	0
	4920	0
	4921	0
	4922	0
	4923	0
Keepmoat	1201	3
	1202	1
	1203	0
	1204	0
	1205	1
	1206	0
Warreners Court	3601	0
	3602	0
	3603	0
	3604	0
	3605	0
	3606	0
	3607	0
	3608	0
	3609	0
	3610	0
	3611	0
	3612	0
	3613	0
	3614	0
	3615	0
	3616	0
	3617	0
	3631	0
	3632	0
	3633	0
	3634	0
Nightingale House	2201	0
	2202	0
	2203	0

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	2204	0
	2205	0
	2206	0
	2207	1
	2208	0
	2209	0
	2210	0
	2211	0
	2212	0
	2213	3
	2214	3
	2215	3
	2216	0
Sutherland Place	2301	3
	2302	5
	2303	19
	2304	9
	2305	1
	2306	13
	2701	0
	2702	0
	2703	0
	2704	0
	2705	1
	2706	1
The Willows	1101	12
	1102	1
	1103	1
	1104	1
	1105	4
	1106	6
Lockside	1501	1
	1502	0
	1503	0
	1504	0
	1504	0
	1505	0
	1506	3
	1507	0
	1508	0
	1509	0

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	1510	0
	1511	0
	1512	7
	1513	0
	1531	0
	1532	0
	1533	0
	1534	0
	1535	0
	1536	0
	1537	0
	1551	0
	1552	0
	1553	0
	1571	0
	1572	0
	1573	0
Royal Nurses Block B	2601	0
	2602	0
	2603	0
	2604	0
Sutherland Place	2501	3
	2401	5
The Ashes	2101/0	0
	2101/1	0
	2101/2	0
	2101/3	2
	2101/4	7
	2101/5	0
	2101/6	2
Tudor Diaries	2911	0
	2912	0
	2913	0
	2921	0
	2922	0
	2923	0
	2931	1
	2932	0
	2933	0
Wharfside	1401	3
	1402	6

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	1403	0
	1404	0
	1405	8
	1406	1
	1407	1
	1408	0
	1409	0
	1421	0
	1422	0
	1423	3
	1424	0
	1425	2
	1431	0
	1432	0
	1433	0
	1434	2

Using the formulae employed with Local Authorities and other organisations, all the fully functional (pan, tilt, zoom) cameras with less than 3 recorded incidents for 2025, this being half the average. This analysis does not mean that the ‘at risk cameras’ should automatically be de-commissioned, as further investigation should be made. A formal process is required in order to ensure that all avenues, such as consultation, cost implications etcetera, are undertaken prior to any decisions, as this will avoid problems that have previously been experienced by Local Authorities and other organisations.

Consideration needs to be given as to the purposes of each of the ‘at risk’ cameras, as whilst the primary purposes may be connected to the prevention and detection of crime and apprehension of suspects, they may also provide additional functions and benefits e.g. car park security, alleviating the fear of crime, traffic flow etc.

Bodyworn video cameras were introduced in December 2018. In 2021, with some of the Covid 19 restrictions lifted, the number of uses increased to 347. In 2022, the number of uses increased to 351 and in 2023, it decreased slightly to 350. In 2024, the number of uses had increased slightly to 355. In 2025, the number of uses were 360; same as in 2024. No footage was released.

There are 6 redeployable cameras, which have been used 11 times during the period. 2 sets of evidence were released to whg.

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**Viewing and Seizure of evidence**

The viewing and subsequent copying/seizure of recorded images can act as an indicator to support or refute the effectiveness of the scheme in obtaining meaningful evidence. The following were requested and issued:

	<b>Requested Viewings 2021</b>	<b>Requested Viewings 2022</b>	<b>Requested Viewings 2023</b>	<b>Requested Viewings 2024</b>	<b>Requested Viewings 2025</b>
Police	29	2	23	23	11
whg	284	0	90	59	76
Third Party	3	2	1	6	1
Subject Access	0	0	0	0	0
<b>TOTAL</b>	<b>316</b>	<b>4</b>	<b>114</b>	<b>88</b>	<b>89</b>

24 DVDs/CDs were issued as evidence in 2025, compared to 25 in 2024:

	<b>Evidence issued 2021</b>	<b>Evidence issued 2022</b>	<b>Evidence issued 2023</b>	<b>Evidence issued 2024</b>	<b>Evidence issued 2025</b>
Police	13	2	23	8	22
whg	174	0	90	15	2
Third Party	0	2	1	2	0
Subject Access	0	0	0	0	0
<b>TOTAL</b>	<b>187</b>	<b>4</b>	<b>114</b>	<b>25</b>	<b>24</b>

Stills issued: 1229 distributed to NIOs and CHOs within whg.

There were no requests or releases of footage from BWV devices. There were 2 requests from whg for redeployable cameras, resulting in 2 releases.

There have been no RIPA requests.

**Complaints**

A member of the public wishing to make a complaint about the system may do so through Walsall Housing Group's complaint procedure. The complaints procedure is available by writing to:

Walsall Housing Group  
The Walsall Housing Association  
100 Hatherton Street  
Walsall  
WS1 1ST

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A complaints procedure has been documented. A record of the number of complaints or enquiries received will be maintained together with an outline of the action taken. During the period of evaluation there have been no recorded complaints concerning the schemes in question.

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## **8 CONCLUSION AND RECOMMENDATIONS**

### **Retrieval of Statistics**

The retrieval of crime and offence statistics has proved difficult as analytical resources have been reduced. The statistics have therefore been obtained from the Home Office and the Police websites.

### **The CCTV Scheme**

Whilst it is inadvisable to rely solely on Police statistics to evaluate the effectiveness of CCTV as they are notoriously unreliable due to the complexity of the reporting procedures, it is all that is required to comply with accreditation with the British Standard. More in-depth research would need to be undertaken for a reliable conclusion to be made.

The number of high-rise blocks and Walsall Housing Group offices has increased in 2025, however no cameras have been decommissioned. During 2021, 1009 incidents were recorded by the operators. During 2022, it decreased to 27. The reason for the drastic reduction in use was due to the major upgrade of the CCTV system that took place during 2022/2023. During 2023, the cameras were used on 190 occasions for 95 incidents. This equated to an average of 2 use per camera. During 2024, the cameras were used on 516 occasions for 383 incidents. This equated to an average of 1 use per camera. In 2025, the cameras were used on 3039 occasions for 774 incidents. This equates to an average of 3 uses per camera.

The Information Commissioner's CCTV Code of Practice requires makes the following requirements:

“You should review regularly whether the use of CCTV continues to be justified. You will have to renew your notification with the ICO annually, so this would be an appropriate time to consider the ongoing use of such systems.

...there should be a periodic review (at least annually) of the systems effectiveness to ensure that it is still doing what it was intended to do. If it does not achieve its purpose, it should be stopped or modified”

**Information Commissioner's Code of Practice 2014**

The purposes and scope of the scheme are detailed in Section four of this report and these include the prevention and detection of offences. Whilst it is not possible to make an assumption that the CCTV systems are actually preventing offences it is a component part of the preventative package. To remove or modify the use of the CCTV system may also detract from a further identified purpose, this being to reduce the fear of crime.

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**Future Evaluations**

It is recommended that the Walsall Housing Group CCTV scheme be evaluated on an annual basis. This will ensure continued compliance with the British Standard, which is assessed each year. It will also provide compliance with legislation and the ICO's CCTV and Surveillance Camera Codes.