## Liwhg

## Creating stronger communities

## Social value report 2023/24

We aim to make a positive difference to customers and communities through all our work. We unlock as much **social value** as we can to tackle the inequalities in our operating area and enhance the long-term wellbeing and resilience of individuals.

We do this by investing in emergency help to get households through hard times, developing long-term programmes to match local people to training and job opportunities and tackling the wider determinants of health to improve wellbeing and create stronger communities.

By working in partnership and seizing every opportunity, we can make a huge impact and help create sustainable and resilient communities.

250 digitally excluded customers received digital devices to help get online

customers supported through our **health** and wellbeing service

106

households had possession proceedings stopped due to money advice intervention and risk of eviction removed

2,208

cases were opened for customers in need for money advice. Customers supported to access £4,816,042.18 in unclaimed welfare benefits

Our development **spend** was worth

£279m

to the local economy

In 2023/24 we generated social value of

£46.412m

592

customers improved their employment prospects with our jobs and training service

502 new homes built



worth of donations made by wha and contractors to community projects

£600k

external funding secured to support a range of **community** investments projects

employment

£31.5m

spent improving homes through major works

customers secured