Liwhg

Building strong communities

Social value report 2022/23

Supporting our customers is at the heart of what we do. We are proud to be driving economic and social growth and building on the unique strengths of our neighbourhoods.

We do this by investing in emergency help to get households through hard times, developing long-term programmes to match local people to training and job opportunities and tackling the wider determinants of health to improve wellbeing and create stronger communities.

By working in partnership and seizing every opportunity, we can make a huge impact and help create sustainable and resilient communities.

This is levelling up in action and it is in our DNA – here are just a few highlights from 2022/23.

521

customers received
digital support
and training
through our digital
inclusion projects

We donated laptops and tablets to

5

community projects
to help individuals
access opportunities
and information

1,195

customers supported through our **health** and wellbeing service

1,366

customers were supported by our money and bills service, accessing £2.4m in unclaimed welfare benefits



£230m

to the local economy

In 2022/23 we generated social value of

£49.3m

increase of £600k on 2021/22



1,187

customers improved their employment prospects with our **jobs and training** service



spent on building **255** new homes

£15m
spent improving homes through major works

£26k

worth of donations made by whg and contractors to community projects

£1.6m

external funding secured to support a range of community investments projects

223

customers secured employment



