

Responsible Persons

Rob Gilham, Corporate Director of Business Strategy and Assets, is whg's designated lead for landlord health and safety. He is responsible for:

- maintaining compliance with landlord health and safety requirements;
- assessing the risks of failure to comply with landlord health and safety requirements;
- notifying the whg Board of any such risks or material failures to comply with health and safety requirements; and
- providing advice to the whg Board on addressing any risks and failures to comply with health and safety requirements to ensure compliance is achieved

Fay Shanahan, Corporate Director of Operations is the 'responsible person' who ensures that whg is complying with the Regulator of Social Housing's Consumer Standards, ensuring that we deliver good quality customer service and driving culture change where it is needed.