

Cleaning Schedule High Rise Blocks



**Your cleaning frequency and scheduled visits are daily, Monday to Friday.
The following tasks will be carried out:**

Your weekly cleaning will consist of the following services where applicable:

- daily sweep, mop or vacuum all communal floor surfaces including stairwells up to third floor, entrances and lifts.
- litter pick and sweep all hard surfaces on communal floors
- clean and disinfect any internal chute rooms and hoppers
- clean landings on rotation through week 3rd floor and above once per week.

Your monthly cleaning will consist of the following services where applicable:

- clean all accessible internal glazing, sills and frames
- remove graffiti where possible or report to managers where specialist treatment is required
- dust ledges, handrails and balustrades
- remove cobwebs from ceilings.

Whilst on site our operatives will also report:

- any health and safety issues/concerns
- bulky waste
- rubbish bags left on landings
- anti social behaviour
- communal repairs.

If you have any enquiries or complaints about our cleaning services please contact Pinnacle's 24hr helpline on 0845 160 0845 or email whg@pinnacle-psg.com